

MIC Imaging Services - Update

June 1st, 2020

MIC Medical Imaging is now accepting all exam requests and gradually and safely increasing appointment availability. Patients or physicians' offices can call our Central Booking line to book patient appointments: 780-450-1500.

Patients exhibiting influenza like illness, those who travelled outside the country within the past 14 days or had contact with anyone tested positive for COVID-19 in the past 14 days should stay home and [complete the AHS online assessment tool](#). Please indicate chronic conditions or long-standing conditions on your patient's requisition.

The following changes take effect on June 1st, 2020:

- MIC Gateway clinic will resume regular imaging services. This clinic is no longer designated as a community-based x-ray service provider for urgent patients with acute respiratory symptoms and Covid-19 positive patients.
- Saturday X-ray services continue to be offered at our Century Park location – 9am-5pm.
- We are resuming evening hours for X-ray at our Century Park and Summit Centre locations.
- MIC Allin Clinic is opening on June 1st. Grandin Clinic will remain closed until a later date.

We have procedures and policies in place to ensure the safety of our patients, their families, and our staff:

- All patients are required to wear masks. If they do not have their own, one will be provided.
- Patients have the option to check in from their vehicle via cell phone for most exams, with notification when we are ready to take them in for their exam. All patients will continue to be screened upon arrival.
- Sneeze guards have been installed at reception desks.
- Physical distancing restrictions require we not allow any guests or family in exam rooms. Exceptions include one person to accompany a minor or a patient requiring assistance.
- Exam rooms are disinfected between patients, and all clinic areas, waiting rooms, door handles, and change rooms disinfected twice daily. MIC performs weekly Workplace Health & Safety Site Inspections.

We accept all requisitions. Requisitions in pdf writeable format are now available on our website at: <https://www.mic.ca/for-practitioners/requisition-forms-exam-prep-instructions/>

If you have any questions, please contact our Client Relations Team at 780-702-0597 or via e-mail at info@mic.ca or visit our website www.mic.ca for up to date information. We look forward to welcoming your patients to our clinics.