

MIC is Reopening Imaging Services

May 7th, 2020

MIC Medical Imaging is now accepting non-urgent exam requests and gradually increasing available appointment spots in a safe manner. Patients or physicians' offices can call our Central booking line to book patient appointments: 780-450-1500.

Patients exhibiting influenza like illness, those who have travelled outside the country within the past 14 days or had contact with anyone who has been positive with COVID-19 in the past 14 days should stay home and [complete the AHS online assessment tool](#). Please indicate chronic conditions or long-standing conditions on your patient's requisition.

We have new procedures and policies in place to ensure the safety of our patients, their families, and our staff:

- All patients are required to wear masks. If they do not have their own, one will be provided. (effective May 19th)
- Patients have the option to check in from their vehicle via cell phone text, with notification when we are ready to take them in for their exam. All patients will be screened upon arrival. (effective May 19th)
- Sneeze guards have been installed at reception desks.
- Appointments have been staggered and time between patient exams increased to allow for additional room cleaning and physical distancing.
- Physical distancing restrictions require we not allow any guests or family in exam rooms. Exceptions include one person to accompany a minor or a patient requiring assistance.
- MIC staff work at a single site and wear masks and eye protection when dealing with patients.
- Exam rooms are disinfected between patients, and all clinic areas, waiting rooms, door handles, and change rooms disinfected twice daily. MIC performs weekly Workplace Health & Safety Site Inspections.

MIC Allin and Grandin Clinics remain closed. Our Gateway clinic remains dedicated to x-ray only for symptomatic patients that are either presumptive or COVID-19 positive. All other MIC clinics are open Mon-Fri (Saturdays at our Century Park location). We are not currently offering evening x-ray at our clinics.

If you have any questions, please contact our Client Relations Team at 780-702-0597 or via e-mail at info@mic.ca or visit our website www.mic.ca for up to date information. We look forward to welcoming your patients to our clinics.